



Organisational Values

Hepatitis B āwhina, tiaki me te tautoko -
Hepatitis B help, care and support

Our vision is to eliminate hepatitis B in New Zealand

We want to educate New Zealanders on the importance of getting tested if they think they're at risk of the virus, and we want to have all New Zealanders with hepatitis B registered for free long-term monitoring, which is important for patient management. Communication and community engagement is a vital part of this work.

Our values guide our work and are always top of mind in everything we do. The foundation's organisational values communicate our commitment to Te Tiriti and providing a service that aims to provide the best health outcomes for all our patients.

Kotahitanga: Oneness/unity (working together to achieve goals)

We are committed to connecting with our Māori community to develop and maintain trusting relationships. We recognise the importance of kanohi-ki-te-kanohi and strive to practice this whenever possible. We listen, learn and respond to others' needs and perspectives. We develop partnerships with other Māori health providers to assist in engaging with targeted groups and promoting the importance of liver health. We work as a united team to focus on common goals and work with our people to achieve these.

Kaitiakitanga: Guardianship and stewardship over people, land and resources

We adhere to the Treaty of Waitangi principles in our daily operations. We deliver the best possible service with the trust of our Māori patients. We uphold patient rights. We maintain all professional standards and requirements relevant to our role to deliver best possible health outcomes. We pride ourselves on a high standard of professionalism in all our work. We self-monitor and continuously seek to improve how we deliver our services.

Pūkengatanga: Skills and knowledge (teaching, pre- serving and creating knowl- edge)

We are innovative and constantly think of better ways to achieve things. We listen to the needs of our patients and learn to adapt our services accordingly. We are committed to educate all our patients and their families on how to live with hepatitis B and encourage healthy lifestyles. We create new solutions by identifying and listening to the needs of our patients and our stakeholders. We anticipate and facilitate necessary or productive change.

Te reo me ngā tikanga Māori: Māori language and customs (engaging with communities in culturally sensitive ways)

We respect te reo Māori and customary practices and beliefs. We strive to understand cultural needs and differences. We are sensitive to people's beliefs and backgrounds. We treat all patients, healthcare partners and other stakeholders equally. We align our resources to the diverse needs of the multi-cultural communities we serve.

Rangatiratanga: Leadership - enabling others by leading the way

We show leadership in setting and achieving the outcomes of our mission within the health sector. As an organisation, we demonstrate the importance of walking the talk, following through on commitments, integrity and honesty. We effectively facilitate and prioritise change and service delivery in the sector. We enable others to more effectively achieve mutual goals.

Manaakitanga: Care, respect and support (valuing others and their contribution)

We respect and value others. We care for our own and others' safety and well-being. We listen and respond with empathy. We treat everyone fairly and equitably. We take responsibility and are accountable.

Wairuatanga: Understanding and engaging in a spiritual existence

We respect people's spiritual beliefs. We understand the importance of mind, body and spiritual wellness and acknowledge these values in our healthcare delivery.